



Fenham Farmhouse, Beal, Berwick upon Tweed TD15 2PL

## **Access Statement for Fenham Farm, Coastal Bed & Breakfast**

### **Introduction**

We aim to cater for the needs of all visitors. The premises are old stone buildings which formed part of the original farm steading. We have 5 rooms. One of the cart sheds has been specifically built to suit people with accessibility needs but they are all on the ground floor and there is an access ramp to the Dining Room in the farmhouse where breakfasts are served. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

### **Pre-Arrival**

- The train station is in Berwick upon Tweed, about 15 miles away. Taxis are available from there. Telephone numbers can be supplied on request. It takes about 20 minutes to drive to Berwick upon Tweed.
- We are 1½ miles from the main A1 road and there are bus services which operate on that route. By special arrangement we can meet guests from the bus or take them to catch one.
- The St Cuthbert's Way goes through our land. There is a ½ mile deviation from the official route to arrive at our accommodation. We can help with transport and baggage to enable guests to walk St Cuthbert's Way.
- We are on the Coast and Castles Cycling Route and have lockable storage for bikes as well as an underfloor heated drying room for wet gear. We have a well equipped workshop for any repairs and information for the nearest bike shops.
- We have a website with photos of each of the rooms.  
[www.fenhamfarm.co.uk](http://www.fenhamfarm.co.uk)
- You can contact us by phone or email (details below)

- The rooms have no internet access but it is possible to use our wireless connection in the dining room using a code supplied by us on request.
- Mobile phones have good reception.
- Menus can be provided in large print.
- We are happy to cater for special dietary requirements if we have advance notice.

### **Arrival & Car Parking Facilities**

- There is ample car parking in the main car park and one reserved parking space 7m from Lapwing, the accessible bedroom.
- It is possible to have covered, secure parking in the shed if required
- The entrance is concreted throughout and all the parking spaces are on the level with no steps. It is possible to stop outside the doors of each of the rooms to drop off passengers and luggage.
- The ground is not all smooth but we have put in a 1m wide pathway around the edge of the buildings and across to the dining room ramp.
- There is no covered walkway. We are supplying umbrellas in the rooms and in the dining room for guest use.
- Assistance with luggage is always offered to guests.

### **Main Entrance, Reception & Ticketing Area**

- We receive guests in the dining room which is accessed via a ramp. The ramp is 1.2m wide for 1.1m then turns left to a width of 1.4m for 6m to the dining room door. The door width is 91cms.
- There is another door into the dining room which is accessed from the house back door and has 1 step of 15cms, a level landing then another step of 18cms.
- The ramp has a DDA compliant handrail on the left hand side.
- There is seating in the dining room and the tables have a central pillar. The tables have a clearance of 72cms. Tables can be moved around if required.
- The floor is level with Karndean covering.
- Staff will be on duty at arrival and departure times and can be summoned with a bell at other times.
- The dining room has local information displayed and maps and books available for cyclists and walkers.

## **Public Areas - Hall, Stairs, Landing, Corridors etc**

- The only public area is the dining room.
- There is a WC for public use on the other side of the corridor to the dining room. There is 1 step of 18cms down to it then through the utility room. It is not suitable for wheelchairs.
- All the other space is outside where it is level with a slight incline towards the house.

## **Public Areas - Sitting room, lounges, lobbies etc**

- There is a seating area in the dining room where people can read a book or browse the tourist information, accessed as described previously.
- There is a lockable drying room for guests to use. It has 1 step of 10cms up to it.
- There is a lockable storage room for bicycles. It has a step down of 10cms.

## **Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe**

- Breakfast is served in the dining room, access as previously described.
- Furniture is flexible and can be moved on request. The tables are square with a central pillar so there are no table legs to block access.
- We do not play background music.
- Breakfast is normally part buffet style but full waiting service can be provided.
- Vegetarian, vegan, gluten free and all other diets can be catered for by arrangement.
- We operate a No Smoking policy throughout the premises.

## **Bedrooms & Sleeping Areas**

- All the bedrooms are on ground level.
- Floors are ceramic tiles (heated with underfloor heating). There are mats beside the beds which can be removed when required.
- All the bedrooms have en suite shower rooms.
- \* Eco friendly toiletries are supplied which are suitable for our sewage

system. Please do not use anti-bacterial products.

- Lapwing has been adapted for wheelchair users.
- We will alert people personally in the event of fire or other emergency. There are smoke alarms in each room.
- There are flat screen TVs in each room with remote control.
- 3 of the rooms have zip link beds, Sandpiper, Redshank and Curlew. Lapwing is a double bed and Dunlin is king size.
- There are sofa beds in Sandpiper, Redshank, Lapwing and Curlew.
- 1 Z-bed can be made available for maximum flexibility. There is also a travel cot on request.
- Cordless kettles are provided in each room. All the water is from the main supply and suitable for drinking. There is a water level indicator visible on the outside of the kettle.
- Milk is supplied in flasks.
- A fridge for guests to use is situated in the dining room.
- \* Freezer blocks for picnic boxes can be frozen on request.
- Lights are fitted with low energy bulbs. There are bedside lights and reading lamps. The bedside lights in 4 of the rooms operate by touch and have 3 levels of brightness.
- The windows are fitted with blackout blinds.
- There are thermostats in each of the rooms to control the level of heating.
- We will familiarise guests with their rooms and there is a welcome folder in each room with further details, e.g. how to operate the alarm on the clock radio.
- Beds have Egyptian cotton sheets and feather duvets. There are 2 pillows on each bed. One is feather and the other is synthetic. Each bed has a throw. There are blankets available for anyone with allergies.

### **Bathroom, Shower-room & WC [Ensuite or Shared]**

- Lapwing has been adapted for wheelchair access. It has a wet room with Doc M pack. It is accessed with a sliding door which is 800mm wide. The shower has a seat and the shower head has 2 rails so that it can be used at a low or high height. We can email a photo if it would be helpful.
- The other 4 bedrooms have showers which you step up 18cms into. The shower in Dunlin is 900 x900, Sandpiper 1400 x 850, Redshank 1200 x 800 and Curlew 1200 x800.

- The bathroom door in Dunlin is 760 wide. All the others are 800. All the bathroom doors except Lapwing open outwards.
- The floor space in Redshank bathroom is large.

### **Additional Information**

- Service dogs are welcomed by arrangement.
- We will alert residents personally if evacuation is needed. There is a door sign in each room's welcome folder. If you would require assistance to get out quickly in an emergency, place it on the outside door handle before you go to bed.
- There is a No Smoking Policy throughout. The rooms are fitted with smoke alarms.
- We can store small items of special dietary food/ medication in our fridge by arrangement or guests can use the fridge in the dining room.

Address: Fenham Farmhouse , Beal,  
Berwick upon Tweed TD15 2PL

Telephone: 01289 381245

The telephone is on a call divert system so we should get a message even if we are not in the house.

Email: [stay@fenhamfarm.co.uk](mailto:stay@fenhamfarm.co.uk)

Website: [www.fenhamfarm.co.uk](http://www.fenhamfarm.co.uk)

### **Future Plans**

- We welcome feedback to continuously improve our access and service.

### **Contact Telephone and Email Address**

**If you have any questions please phone 01289381245 or email [stay@fenhamfarm.co.uk](mailto:stay@fenhamfarm.co.uk)**